

Adults and Health Select Committee Preparations for Winter Pressures – Summary

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Summary

- Extensive Winter planning every year based on previous learning and continuous improvement
- Planning continues now all year round (Easter, Summer, Bank Holidays)
- Historically strong performance as a system; Frimley ICS in upper quartile nationally for performance

Planning

- Objectives:
 - Resilience through winter period
 - Capacity to meet demand
 - Quality care in most appropriate setting
 - Achieve national and local performance targets
 - Compliance with national guidance
 - Learning and best practice to ensure effective ‘flow’
 - Promote prevention and self-care
 - Public awareness of most suitable places to receive care

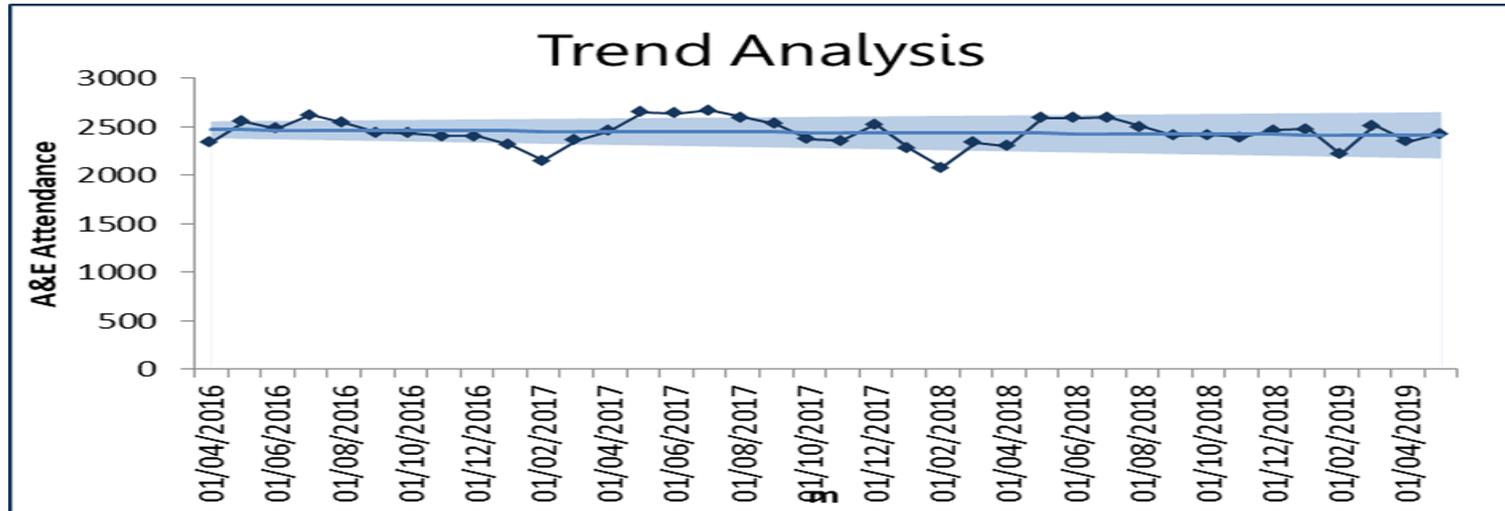
Examples of the Winter preparations in 18/19

- Reducing the number of long stay patients in hospital (joint work between acute and community teams)
- Joint funding agreements between Adult Social Care and CCGs to support most complex discharges – see case study
- Additional Social Care home based care hours purchased in advance – supported 58 individuals to be discharged earlier
- Increased use of Ambulatory Care to ensure patients treated in most appropriate setting

Examples of the Winter preparations in 18/19 (continued)

- Maximising flu vaccination for patients and health care workers – no significant outbreaks seen in the system
- 264 additional weekend GP appointments (Surrey Heath) – all utilised
- CCG communications on NHS 111, Pharmacy and GP services – reached over 4000 people and ‘shared’
- ‘Table Top Exercise’ to test Winter plans

Impact



- No sustained increase in attendances
- Ambulance delays lower than anywhere else nationally
- No 12 hour delays
- DTOC target of 3.5% achieved in Jan and Feb
- Did not escalate to OPEL 4 (Black)

Case Study – Discharge to Assess

- Mr X, a resident of Egham with a GP in East Berkshire was admitted to Wexham Park Hospital in Slough.
- Due to complex care needs it was unclear whether health or social care would be supporting his ongoing needs.
- While this was resolved, a joint funding agreement between East Berkshire CCG and Surrey County Council was used to pay for care to support his needs back in his own home until where his needs could be assessed in the right place.
- This avoided an unnecessary prolonged stay in hospital where Mr X would have been at risk of infection and further deterioration and ensured a better assessment of his long term needs. It also ensured valuable bed resource in the hospital was released during Winter pressures.

Focus this year

- Build on successes and learning from last year
- Additional planning and assurance from system partners re: EU Exit (workforce, supplies, rotas and business continuity)
- This year's plan to be signed off in October at Urgent & Emergency Care Delivery Board